

DRINKING WATER PROBLEM CORRECTED

State Water System ID# TN0000097

Date 07/20/2026

Customers of Castalian Springs Bethpage Water System were notified on 07/15/2026 of a problem with our drinking water and were advised to boil water before drinking. We are pleased to report that the problem has been corrected and that it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your patience.

Flush your water lines.

- Turn on your cold water tap on each faucet and run for two minutes.
- Start with the faucet at the highest point in your home or building. Moving lower one at a time.
- Clean any particles from your faucet's aerator. You can typically unscrew these to clean them using your fingers or a wrench and then rinse them off before screwing back it back into place.
- Change the filter in your refrigerator or ice maker. Throw away any ice and flush the water dispenser for 3-5 minutes. Run the ice maker for 1 hour and throw away any ice made during that time. Wash the bin area.
- It is not necessary to empty your water heater.

As always, you may contact Castalian Springs Bethpage Water Utility at 615-841-3724 or 1010 Hinton Rd, Bethpage Tn, 37022 with any comments or questions.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, schools, and businesses).

This notice is being sent to you by Castalian Springs Bethpage Water Utility District.

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